

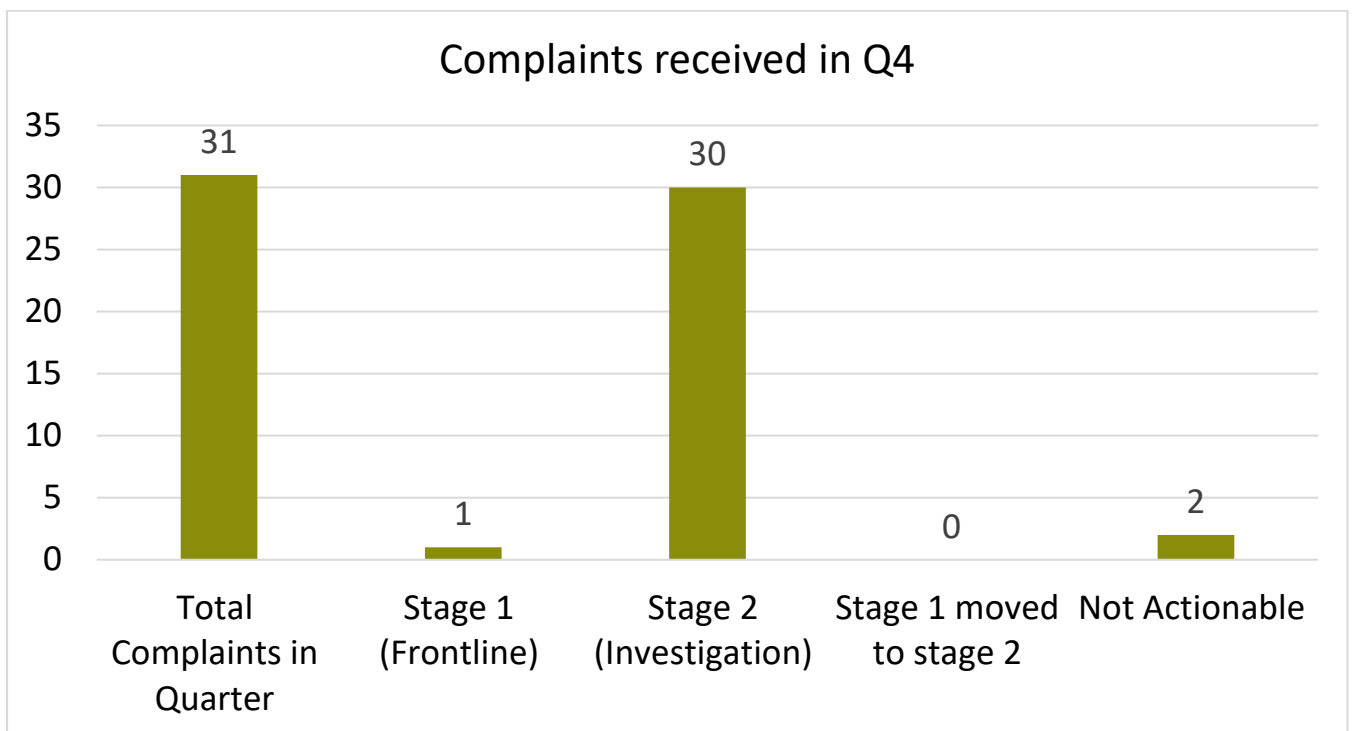


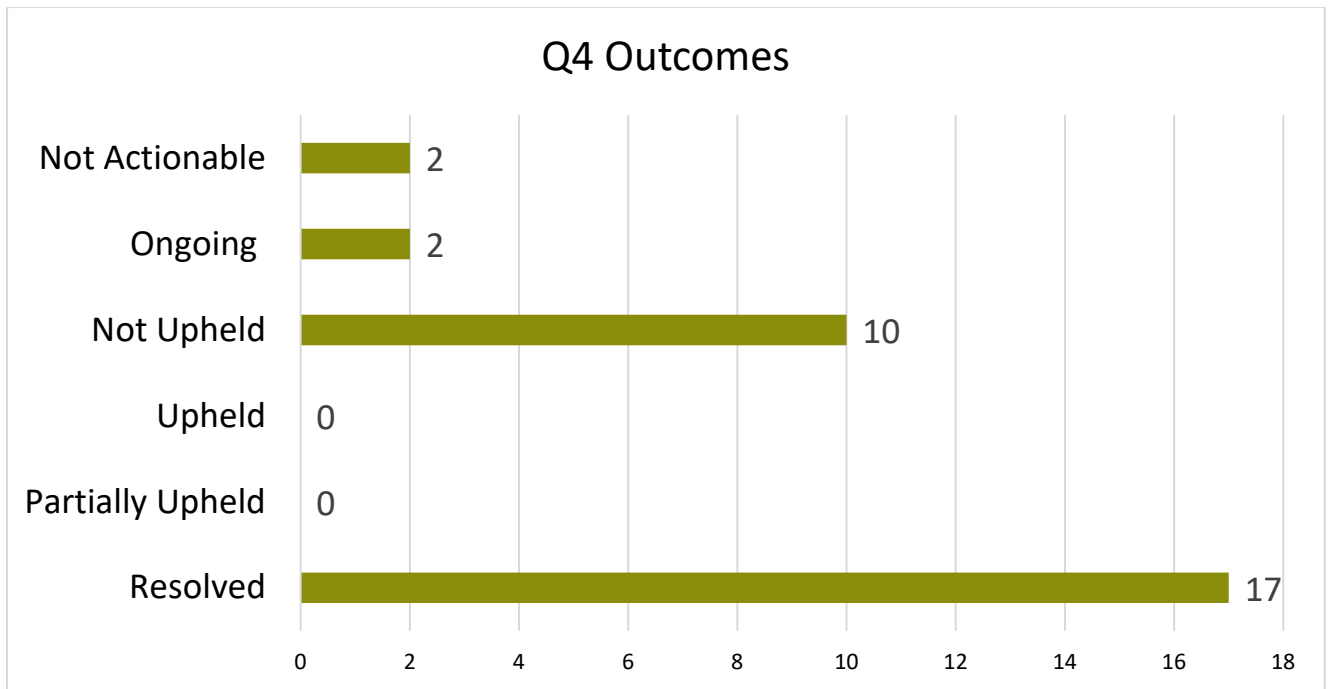
children's
hearings
scotland

Complaints Report Q4

1 January to 31 March 2026

There were 31 complaints received in Q4 of 2025/26. This represents an increase compared to the previous quarter (26) and an increase in the corresponding quarter in 2024 (19).





Lessons learned and service improvement

We delivered an information session to our area delivery teams to support them in identifying and handling complaints received locally.